



Baha Mar Commences Casino Training School, In Anticipation of April 2017 Opening



Nassau, Bahamas (March 13, 2017) – Today marks the first day of dealer training at Baha Mar Casino, set to open on April 21, 2017. All recently-hired casino employees are enrolled in the four-week gaming course, to perfect their dealing skills and refine their customer service expertise. 170 employees are currently participating.

“The most important qualities for our casino dealers are impeccable technical skills and seamless customer service,” said Theodora Cartwright, Shift Manager, Baha Mar Casino. “In addition, possessing strong interpersonal skills and personality will truly set the dealer apart and enhance the gamer’s experience. Our casino dealers will have some of the most memorable interactions with Baha Mar guests, offering them the opportunity to bond directly and leave lasting impressions.”

Spencer Mackey, pit manager and trainer, started his career over 28 years ago at The Crystal Palace. According to Mackey, the main objective of the training program is to master the core casino games offered at Baha Mar Casino, focusing on professional protocols.



“Everyone here is proud to see Baha Mar Casino open next month. The space looks fantastic and we’re looking forward to being the first dealers to bring this floor to life” said Hugo Bethel, assistant shift manager, Baha Mar Casino.

The Baha Mar Casino School is comprised of two daily four hour classes, in the morning and evening, 5 days a week. Upon course completion, employees will commence full workdays starting on April 10th, 2017.

About Baha Mar

Baha Mar is a master planned \$4.2 billion integrated resort development being purchased by Hong Kong-based conglomerate Chow Tai Fook Enterprises Limited (CTFE). The beachfront destination includes three global brand operators – Grand Hyatt, SLS, and Rosewood – with over 2,300 rooms. Additional amenities include 40 restaurants and lounges, the largest casino in the Caribbean with over 100,000 sq. ft. of gaming space, 200,000 sq. ft. convention center, 18-hole Championship Jack Nicklaus Golf Course and Golf Club, first ESPA flagship spa in the Caribbean, and over 30 luxury retail outlets. Baha Mar is a breathtaking beach destination with dynamic programming, activities and guest offerings located in one of the most beautiful places in the world – The Bahamas. For more information visit www.bahamar.com.